

TERMS AND CONDITIONS

CONDITIONS OF ENTRY/ALL TICKET CONDITIONS

- All ticket purchases are final; there are no refunds, exchanges or cancellations except in accordance with the law and the LPA Ticketing Code of Conduct.
- Management reserves the right to refuse entry to the venue and to search bags on entry.
- The City of Hobart suggests customers are appropriately prepared for prevailing weather conditions as exchanges to alternative seating due to weather conditions will not be possible. Customers entering the venue or purchasing tickets to any event accept this as a condition of sale.
- Cameras are permitted in the venue.
- Patrons are not permitted to bring their own furniture or alcohol.
- The Taste of Tasmania is a 100% smoke free event and no smoking is permitted on site.
- Animals are not permitted on site, with the exception of special assistance dogs with the appropriate documentation.
- We recommend customers requiring ease of access for wheelchairs, or for easy mobility, contact the Theatre Royal directly for advice on the most accessible areas, as table seating in some areas may present difficulties for some customers requiring ease of access.
- Accessible tables are available for ticket purchase, which include individual seats rather than benches. On site, allocated tables are highlighted with an accessible symbol.
- No concessions are available for any ticketed event.
- Companion cards are welcome.
- The right is reserved to add, withdraw, reschedule or substitute artists and / or vary advertised programs, prices, venues, seating arrangements and audience capacity.
- Where applicable patrons will be required to show ID to replace lost tickets. Entry may be refused if suitable ID is not provided.
- All Prices quoted are in Australian Dollars and include GST.
- Online sales will cease when the allocation of tickets is sold or at a time otherwise specified.
- It is illegal to re-sell tickets for profit or gain and any person or company caught attempting to do so may be prosecuted to the full extent of the law. Tickets sold via re-selling channels may not be honoured or accepted at the event.
- Any person caught re-selling their ticket may not be admitted to the venue or may be removed from the venue and their tickets deemed void.
- We reserve the right not to sell tickets to any person, agent or company.
- Security is authorized to remove the wristband and remove anyone who is causing a nuisance.
- Management takes no responsibility for personal items lost or stolen on site.

- The Taste Food Tours will depart from the designated location at the specified time as stated on your ticket, refunds or alternative tours will not be available for patrons arriving after tour start times.
- There are no group discounts.

Internet Service Fee

- Online Purchases are subject to a \$2.00 fee that is charged per transaction, which may include several ticket purchases. There is no booking fee for any purchase, nor any fee for box office or ticket office sales.

Personal Information and Privacy

- In order to make your booking City of Hobart will need to gather personal information such as your name, address, credit card details and email address. The city of Hobart will keep your personal information secure and confidential, and will not sell your information to any third party. We follow Australia's privacy laws and our own Privacy Policy in all our dealings with patrons. You can view our full privacy policy at <http://www.hobartcity.com.au/Home/Privacy>

NEW YEAR'S EVE TICKETS

- See All Ticket Conditions.
- General Admission tickets cannot be replaced if lost or stolen.
- City of Hobart cannot accept liability if you feel that your seat allocation is below your expectation.
- All tables sold for NYE celebrations seat 8 people only. Unless a full table is booked, you may be required to share a table.
- Children under the age of 12 will be admitted free of charge in our General Admission area only, all seated areas will require individual tickets.
- No ticket collection after 10.30pm.

RESERVED SEATING TICKETS

- See All Ticket Conditions
- You must vacate your seat by the end of your allocated time. Extensions are not available; you must rebook another seat if you wish to stay (subject to availability).
- Entry will be upon presentation of a ticket, you will receive a wristband to be able to leave and return during your allocated session.
- Everyone wanting a seat is required to purchase a ticket including children, with the exception of the Riverside Tables where one ticket to a table entitles up to 8 people to sit at the table, no concessions are available.
- Tickets will need to be presented to the usher to collect wristbands for entry to the Reserved Seating area.



- Your ticket entitles you to a seat in the Reserved Seating area, tables seat eight and you may be required to share a table if the area is at capacity.

THE TASTE OF TASMANIA FOOD TOURS

- See All Ticket Conditions.
- ALL tour participants, including children will be required to purchase a ticket.
- Special dietary requirements cannot be catered for on these tours.